

IT-Support (m/f/d)

Location: Saerbeck, Germany

Enapter is a unique, fast growing and award-winning electrolyser manufacturer on a mission to replace fossil fuels with green hydrogen. We're a big international team, driven and united by a common vision and guided by our core principles – urgency, simplicity and transparency. To learn about our plan to help flip global warming, please read the [Enapter Whitepaper](#). If it thrills you as much as it thrills us, this position might be for you.

You're enthusiastic, tech savvy and have great communication skills. You feel you could maintain smooth operations at our new Campus in Saerbeck, Germany by being the first person of contact for IT issues. You're a great coordinator and can quickly prioritize and resolve IT support tickets. You're an IT psychic who can anticipate potential system disruptions and take actions to solve them before they impact users. Finally, you have a fresh mindset and a desire to develop alongside the currently growing IT team. If this sounds like you, apply now!

Your tasks:

- ≡ Solve day-to-day issues (printers, communication equipment, multimedia equipment)
- ≡ Register and classify tickets
- ≡ Implement / work with configuration management database
- ≡ Assist in user management
- ≡ Aid and maintenance of computer systems including checking for antivirus, risky logins, and machine's compliance status in order to resolve all related issues
- ≡ Install, deploy, hand-out and fix equipment for staff
- ≡ Ideally build up a client management system

Your profile:

- ≡ First things first: Enthusiasm for the part green hydrogen will play in tomorrow's world and Enapter's role in it
- ≡ Strong communication skills and customer orientation
- ≡ Experience with Microsoft PowerShell
- ≡ Basic knowledge of automation
- ≡ Experience with Windows clients and server
- ≡ Experience with Mac OS
- ≡ Experience with Microsoft 365
- ≡ Collaborative approach to sharing ideas, asking questions and finding solutions
- ≡ Knowledge of ITIL

You don't meet all the requirements listed, but you like the tasks and the working environment and think you are up to the challenges? Then get in touch anyway and tell us why. We look forward to hearing from you!

We offer:

- ≡ The opportunity to help shape the future of energy in one of the most dynamic companies in the hydrogen industry
- ≡ An exciting workspace close to our upcoming Enapter Campus, in the climate-community of Saerbeck, NRW
- ≡ A market-oriented compensation package
- ≡ Lots of responsibility and creative freedom
- ≡ Truly flat hierarchies and great, green colleagues

We know that diverse groups drive progress faster. As a company with focus on R&D, this is particularly important to us and why we embrace and celebrate diversity. We explicitly welcome any application that brings additional perspectives to Enapter. So, if you believe that you can draw from your unique background and experiences to add new perspectives to our team, please tell us about this. We look forward to hearing from you!

Apply here:

www.enapter.com/careers